California Association for Adult Day Services

ASSOCIATE MEMBERS

Updated October 29, 2019

Contact information and details follow this page, in ALPHA order by business / organization name.

Billing / Data Management

- Correlink Systems, Inc. – iLife®
- RTZ Systems / CADCare®
- StoriiCare / Storii, Inc.
- TurboTAR, Inc. / TurboADHC®

Business Consultants

- Kare-Connect, LLC.
- Total ADHC Solutions, Inc.

Caregiving

- Community Support Partnership
- Family Caregiver Alliance

Coalitions / Networks

- Adult Day Services Network of Contra Costa
- DayBreak Adult Care Centers
- OC Adult Day Services Coalition

Commercial Real Estate

- A – Med Realty Group

Financial Services

- News Financial & Insurance Services, Inc.

Health Care Management

- Partners F2F Team

Health Care Plans

- Anthem, Inc.
- Blue Shield of California Promise Health Plan (formerly Care1st Health Plan)
- CalOptima
- Health Net
- Health Plan of San Mateo
- Kaiser Foundation Health Plan Inc.
- L.A. Care Health Plan
- Molina Healthcare of California
- Santa Clara Family Health Plan

Information / Referral Services

- Independence at Home, a SCAN Community Service

Insurance Services

- Colony West Financial Insurance Service, Inc.
- Heffernan Insurance Brokers
- News Financial & Insurance Services, Inc.
- Nonprofits Insurance Alliance of California (NIAC)

Legal Services

- Dennis M. Warren, Attorney at Law, APC
- Hanson Bridgett LLP

Transportation

- Creative Bus Sales
- Nations Bus Corp

Contact information and details follow this page, in ALPHA order by business / organization name.
Amed Franco
President/Broker
A – Med Realty Group
611 S Euclid Street
Fullerton, CA 92832-2644
T: 714-224-0826 x 24
E: amedfranco@gmail.com
W: www.amedrealty.com

California Association for Adult Day Services
Continuous Associate Member Since 2010

Description:

Sale of medical facilities / day programs.
Carole Brekke, MPA
Kitty Barnes
Co-Directors
Adult Day Services Network of Contra Costa
490 Golf Club Road
Pleasant Hill, CA  94523-1553
T: 925-682-1000
E:  info@adultdaycc.org
W:  www.adultdaycc.org

Description:

The Adult Day Services Network of Contra Costa is a nonprofit organization. Our mission is to promote the 11 adult day services centers available throughout Contra Costa County, California in order to support and enrich the lives of seniors, people with disabilities, their families and the community.

We assist family members in finding a day program or other community service that meets their loved one’s needs by helping navigate the programs based on their location and differing services and specialties offered at each location.

We provide training and technical support to staff of the adult day services programs, assist in outreach for the programs and offer community education. We have a small Emergency Respite fund for current participants’ caregivers.
Beau Hennemann  
Director, GBD Special Programs  
Anthem, Inc.  
425 E Colorado Street, Suite 600  
Glendale, CA  91205-1675  
T: 818-291-6993  
E: beau.hennemann@anthem.com  
W: www.anthem.com/ca

California Association for Adult Day Services  
*Continuous Associate Member Since 2016*

Description:

Anthem, Inc. is committed to being your trusted health care partner. We are developing the technology, solutions and programs that give consumers greater access to care, working with providers to ensure a quality health care experience for consumers and easing cost challenges by advancing affordability in the health care industry.
Blue Shield of California Promise Health Plan
(formerly Care1st Health Plan)

Linda Luna, MSW
Manager, Long-Term Services and Supports
Blue Shield of California Promise Health Plan
601 Potrero Grande Drive
Monterey Park, CA 91755-7444
T: 323-827-6129
E: Linda.Luna@blueshieldca.com
W: www.blueshieldca.com/promise

California Association for Adult Day Services
Continuous Associate Member Since 2014

Description:

Blue Shield of California Promise Health Plan is a not-for-profit managed Medicare and Medicaid health plan which serves our 500,000 members in California.

Blue Shield of California Promise Health Plan is participating in the California Coordinated Care Initiative in Los Angeles and San Diego counties.

Note: On January 1, 2019, Care1st Health Plan became Blue Shield of California Promise Health Plan.
Shamiq Hussain
Legislative Affairs
CalOptima
505 City Parkway West
Orange, CA 92868-2924
T: 714-347-3208
E: shussain@caloptima.org
W: www.caloptima.org

California Association for Adult Day Services
Continuous Associate Member Since 2009

Description:

CalOptima is an integrated health care system that administers health insurance programs for Orange County children, low income families, and persons with disabilities.

The public agency’s programs include coverage for people in Medi-Cal, a Medicare Special Needs Plan called OneCare, and coverage for children in the Healthy Families and Healthy Kids programs through CalOptima Kids.
David Miller
Bus Sales
Creative Bus Sales
14740 Ramona Avenue
Chino, CA  91710-5747
T:  888-633-8380
E:  davidm@creativebussales.com
W:  www.creativebussales.com

California Association for Adult Day Services
Continuous Associate Member Since 2019

Description:
William (Bill) Kaley
President
Town and Country Financial & Insurance Group, Inc.
DBA: Colony West Financial Insurance Service, Inc.
201 E Sandpointe Avenue, Suite 360
Santa Ana, CA  92707-8739

T:  714-542-4870 x 212
E:  bill@colony-west.com
W:  www.colony-west.com

California Association for Adult Day Services
Continuous Associate Member Since 2017

Description:

Colony West Financial Insurance Services is a nationally licensed commercial insurance agency and brokerage that delivers unmatched scale, service, expertise, and carrier access to small and mid-sized business to protect their financial security.
Lusine (Lucy) Nalbandyan  
CEO  
Community Support Partnership  
13000 S Central Avenue  
Glendale, CA 91204-2506

T: 818-691-5252  
E: info@cspnonprofit.org  
W: www.cspnonprofit.org

California Association for Adult Day Services  
Continuous Associate Member Since 2017

Description:

Community Support Partnership in Glendale, CA is a nonprofit 501 (3) (c) organization that provides services to women, individuals with disabilities, caregivers, and vulnerable groups. We hold inspirational support groups and provide dependable concierge services.

Our Support Groups offer a safe place where anyone can feel welcome and understood. You can also become a partner, an associate, or a volunteer. Join us and let us help one another lead happier, healthier, and more productive lives.

- Caregiver Support Groups  
- Coffee Hours with Norair  
- Grief Support Groups  
- Women Coffee Hours

Our Concierge Services strive to deliver the right assistance you require. To meet our objective, we provide services that are customized according to your specific needs. Please get in touch with us to ask for special discounts and to book an appointment.

- Bookkeeping  
- Driving  
- Gardening  
- In-Home Sitting Services  
- Making Phone Calls  
- Reading  
- Tutoring, Translations, Documentation Help, and Applications  
- Companionship  
- Entertaining (e.g. singing, playing the piano)  
- Helping at Events and Special Occasions  
- Light Housekeeping  
- Meal Preparation  
- Shopping
Correlink Systems, Inc. – iLife®
9/30/2014

Steven Braker
Director
Correlink Systems, Inc. – iLife®
31441 Santa Margarita Parkway, Suite A237
Rancho Santa Margarita, CA 92688-1836
T: 949-338-4748
E: info@correlink.com
W: www.correlink.com

California Association for Adult Day Services
Continuous Associate Member Since 2011

Description:
Electronic Health Records and Billing Software for Community Based Adult Service Providers.
**DayBreak Adult Care Centers**

**Ofra Paz**  
Executive Director  
DayBreak Adult Care Centers  
510 17th Street, Suite 200  
Oakland, CA 94612-1567  
T: 510-834-4423  
E: ofra@daybreakcenters.org  
W: www.daybreakcenters.org

**Description:**

DayBreak Adult Care Centers (*formerly Adult Day Services Network of Alameda County*), is an association of adult day providers in Alameda County that collectively operate 16 centers. Core services include: Information and referral, community education, subsidies for respite, counseling and support groups, falls prevention programs, and a mental health initiative designed to better serve the growing number of participants with mental illness. The network has produced a video on Adult Day Services, *Caring Hearts & Caring Hands*, which can be accessed at YouTube.com.
Dennis Warren, Esq.
Dennis M. Warren, Attorney at Law, APC
827 Commons Drive
Sacramento, CA  95825-6655

T: 916-564-9999
E: dwwotp@gmail.com
W: www.DennisWarrenAttorney.com

California Association for Adult Day Services
Continuous Associate Member Since 2009

Description:
Provide legal services to Adult Day Health Care facilities and their owners and administrators.
Kathleen Kelly
Executive Director
Family Caregiver Alliance
785 Market Street, Suite 750
San Francisco, CA  94103-9873
T:  415-434-3388
E:  info@caregiver.org
W:  www.caregiver.org

California Association for Adult Day Services
Continuous Associate Member Since 1987

Description:

Public voice for caregivers including: information, education, services, research and advocacy.
Allan Jergesen, Esq.
Partner
Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105-5401
T: 415-995-5023
E: ajergesen@hansonbridgett.com
W: www.hansonbridgett.com

Description:

Hanson Bridgett is a full-services law firm located in San Francisco (with a branch office in Sacramento) that includes a group of attorneys who focus exclusively on advising and representing health and long-term care providers. These include hospitals, skilled nursing facilities, assisted living facilities, and home health agencies, as well as adult day care and adult day health care centers. The firm has expertise in a wide range of issues relevant to adult day services, including regulatory matters, reimbursement, business transactions, labor and employment, and litigation.
Description:

Our Mission
Health Net’s mission is to help people be healthy, secure and comfortable.
Maya Altman
CEO
Health Plan of San Mateo
801 Gateway Boulevard, Suite 100
South San Francisco, CA 94080-7408
T: 650-616-0050
E: maya.altman@hpsm.org
W: www.hpsm.org

California Association for Adult Day Services
Continuous Associate Member Since 2017

Description:
The Health Plan of San Mateo (HPSM) is a local, non-profit County Organized Health System (COHS) that manages medical and support services for Medi-Cal eligible residents and other vulnerable populations in San Mateo County. We currently serve more than 145,000 County residents.

Our Mission
To ensure access to high-quality care services and supports that help San Mateo County’s vulnerable and underserved residents live the healthiest lives possible.

Our Vision
Healthy is for everyone—and we fight to make that possible.

Guiding Principles
- Advocate for the health and well-being of our members and other underserved residents of San Mateo County.
- Partner with providers and community organizations to overcome local challenges faced by members and providers.
- Give individual and personal attention to our members by being culturally and linguistically responsive to their unique needs.
- Support our providers by ensuring they receive timely payment for their services and by reducing administrative obstacles.
- Strive to be good stewards of public resources by focusing on the efficient use of services and funds.
- Act with the highest standards of ethics, integrity, and transparency.
- Embrace a work atmosphere that encourages employee growth and commitment to HPSM’s mission.
Heffernan Insurance Brokers

Melani Conti
Senior Vice President
Heffernan Insurance Brokers
1350 Carlback Avenue
Walnut Creek, CA  94596-7299

T:  925-934-8500
E:  melanic@heffins.com
W:  www.Heffins.com

Description:

Heffernan Insurance Brokers, formed in 1988, is one of the largest independent insurance brokerage firms in the United States. Heffernan provides comprehensive insurance and financial services products to a wide range of businesses and individuals. Headquartered in Walnut Creek, California, Heffernan has additional offices in San Francisco, Petaluma, Palo Alto, Los Angeles, and Orange, California; Portland, Oregon, and Chesterfield, Missouri.

Heffernan is an industry leader, ranking high for its presence in the insurance industry, and for its commitment to philanthropy in the communities it serves.
Denise Likar
Vice President
Independence at Home, a SCAN Community Service
3800 Kilroy Airport Way, Suite 100
Long Beach, CA 90806-6818
T: 562-637-7138
E: dlikar@scanhealthplan.com
W: www.independenceathome.org

California Association for Adult Day Services
Continuous Associate Member Since 1998

Description:
Resource for tools and information to help make informed health plan decisions.
Sheila Clifford, LCSW
Manager
Kaiser Foundation Health Plan Inc.
1950 Franklin Street, 8th Floor #081R12
Oakland, CA 94612-5108
T: 510-987-2718
E: Sheila.M.Clifford@kp.org
W: https://healthy.kaiserpermanente.org/

California Association for Adult Day Services
Continuous Associate Member Since 2019

Description:
Individuals who qualify for Medi-Cal will have no or low monthly premiums, no copays, and no out-of-pocket costs for most covered services.

At Kaiser Permanente, you have a wide network of doctors and specialists to choose from. All of our available doctors accept Kaiser Permanente members with Medi-Cal coverage. Get care from a doctor or specialist – including appointments, exams, and treatment.

When you get care from Kaiser Permanente, you get benefits like:

- Doctor’s visits
- Child check-ups
- Medication
- Vision care
- Hospital inpatient care
- Emergency care
Nancy Agosto
Senior VP – Client Services
Kare-Connect, LLC
38658 Louise Lane
Palmdale, CA  93551-5421

T:  800-507-6300
E:  nancya@kare-connect.com
W:  www.kare-connect.com

California Association for Adult Day Services
Continuous Associate Member Since 2019

Description:
L.A. Care Health Plan
8/4/2014
Health Care Provider Partner

James Kawakami
Manager, CBAS
L.A. Care Health Plan
1055 West 7th Street
Los Angeles, CA 90017-2577
T: 213-694-1250
E: jkawakami@lacare.org
W: www.lacare.org

California Association for Adult Day Services
Continuous Associate Member Since 2014

Description:

L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents and to support the safety net required to achieve that purpose.
Megan Dankmyer
Director, Long Term Care
Molina Healthcare of California
200 Oceangate, Suite 100
Long Beach, CA  90802-4302
T: 888-562-5442
E:  Megan.dankmyer@molinahealthcare.com
W:  www.Molinahealthcare.com

California Association for Adult Day Services
Continuous Associate Member Since 2015

Description:

Molina Healthcare has been serving the health needs of low-income families and individuals for over 30 years. We:

- Are one of the most experienced health care companies in the United States
- Serve over 2.2 million members across the United States through licensed, quality accredited health plans
- Have been nationally recognized as a Medi-Cal and a Medicare leader
- Offer Medi-Cal and Medicare health plans with quality benefits and programs
- Help the financially at-risk get the health care they need
- Are led by doctors and operated by the Molina family
David Meck
CFO
Nations Bus Corp
12380 Firestone Boulevard
Norwalk, CA 90650-4324
T: 310-216-6350
E: dmeck@nationsbus.com
W: www.nationsbus.com

California Association for Adult Day Services
Continuous Associate Member Since 2019

Description:

Nations Bus Corp is a new and used bus dealership, proudly representing Champion Bus, Diamond Coach, Elkhart Custom, Federal, Krystal, McSweeney Designs, Mobility Trans and Turtle Top.

Nations Bus professionals have provided thousands of buses to hotels, limo providers, shuttle operators, tour and charter companies, car rental operations, health service providers, municipalities, retirement facilities, churches and many more.

When the reputation of your business and the safety of your customers are in your hands, let the staff at Nations Bus deliver the quality, price, and value you are looking for.
News Financial & Insurance Services, Inc.

5/20/2019

Scott Chon
President & CEO
News Financial & Insurance Services, Inc.
32475 Clinton Keith Road, Suite 101
Wildomar, CA  92595-8663
T:  951-609-1500
E:  clients@newsfi.com
W:  www.newsfi.com

California Association for Adult Day Services
Continuous Associate Member Since 2019

Description:

News Financial Group consists of a team of dedicated professionals are trained to specialize in understanding the specific needs of our customers.

We offer a full range of products including Employee Benefits, Facility Insurance (Workers’ Compensation, Property & Liability, etc.), and Financial Services (401k).

We are proven insurance professionals, but are also caring, conscientious people, the kind of people you can depend on. We are committed to excellence in all that we do and foster personal relationship of mutual trust with each of our clients.

We are able to save some of out facility clients over $100,000 in premiums.
Nonprofits Insurance Alliance of California

Julie Bernhard
External Relationships Director
Nonprofits Insurance Alliance of California
PO Box 8507
Santa Cruz, CA 95061-8507
T: 800-359-6422
E: info@insurancefornonprofits.org
W: www.insurancefornonprofits.org

California Association for Adult Day Services
Continuous Associate Member Since 2017

Description:

Founded in 1988, Nonprofits Insurance Alliance of California (NIAC) provides liability insurance to over ten thousand 501(c)(3) nonprofits in California.

NIAC is part of the Nonprofits Insurance Alliance which is a group of 501(c)(3) tax-exempt, nonprofit insurers. Their purpose is to serve 501(c)(3) tax-exempt nonprofit organizations by providing a stable source of reasonably priced liability insurance tailored to the specialized needs of the nonprofit sector and to assist these organizations to develop and implement successful loss control and risk management programs.

We only work through brokers. If you are interested in a quote, please ask your broker. If you need a referral to a broker, please contact us.
Mallory Vega
OC Adult Day Services Coalition
c/o Acacia Adult Day Services
11391 Acacia Parkway
Garden Grove, CA 92840-5310
T: 714-530-1566
E: ocadultdayservices.org/contact-us/
W: www.ocadultdayservices.org

California Association for Adult Day Services
Continuous Associate Member Since 2009

Description:

The Orange County Adult Day Services Coalition exists to increase community awareness and access to adult day services, and to advocate for quality services for Orange County’s aging population.

Our member centers are committed to the highest standards of care. Compassionate and professional staff members provide daily supportive services and specialized care in a positive and safe environment.
Anwar Zoueihid  
VP of Direct Services  
Partners F2F Team  
732 Mott Street, Suite 150  
San Fernando, CA 91340-4212  
T: 881-837-3775 x 137  
E: azoueihid@picf.org  
W: www.pic.org  

Description:

Under contracts with Managed Care Organizations (MCOs), Partners F2F Team provides face-to-face assessment services by Registered Nurses to determine if an individual meets the minimum qualifications for the Community Based Adult Services (CBAS) program.

Under the guidelines for eligibility, CBAS program participants must be frail and demonstrate a medical need for nursing, physical and occupational therapies.
Mike Zawadski
President
RTZ Systems / CADCare®
3736 Mt. Diablo Boulevard
Lafayette, CA 94549-3679
T: 510-986-6700
E: Mike@GetCare.com
W: www.rtzsystems.com

California Association for Adult Day Services
Continuous Associate Member Since 2001

Description:

CADCare® software for adult day services quality improvement, client assessment and billing.
Description:

Santa Clara Family Health Plan (SCFHP) enrolled its first member in February, 1997. Throughout its 20-year history, SCFHP has participated in pioneering initiatives to expand access to quality, affordable health care in Santa Clara County.

Since 2014, as part of the Affordable Care Act, SCFHP has welcomed more than 80,000 uninsured adults to its Medi-Cal program.

As a participant in California’s Coordinated Care Initiative, in 2015 SCFHP launched the Cal MediConnect program to provide coordinated health care delivery to seniors and people with disabilities who are dually eligible for Medicare and Medi-Cal.

We continue to strive each day to provide consistently high quality care to the people of Santa Clara County.
Cameron Graham  
Co-Founder & CEO  
StoriiCare  
149 Natoma Street  
San Francisco, CA 94105  
T: 650-924-9930  
E: team@storiicare.com  
W: www.storiicare.com

California Association for Adult Day Services  
Continuous Associate Member Since 2019

Description:
Care Management software for Adult Day Care and Adult Day Health Care providers. StoriiCare has an emphasis on simplicity, visual design and ease-of-use. Improve staff efficiency, increase center profits and save hours on paperwork. StoriiCare helps you make better informed decisions through data and connect families with their loves ones like never before.

Start a FREE 14 day trial by visiting our website!

Features include but are not limited to:

- Activity Recording & Analytics
- Modern Client Database / Electronic Health Records
- Day Care Scheduler
- Transport Scheduler
- Reports, Analytics and CSV Exporting
- Family communication
- Staff Training and User support
- Month over month subscription
Total ADHC Solutions, Inc.

Amanda Sillars, MSW, LCSW
CEO/President
Total ADHC Solutions, Inc.
2955 E Hillcrest Drive, Suite 129
Thousand Oaks, CA 91362

T: 805-917-2005
E: Info@totaladhc.com
W: www.totaladhc.com

Description:
Exclusively serving the ADHC / CBAS / ADS industry for more than 20 years, providing consulting, manuals, training and software. Visit our website for more information: www.totaladhc.com

CONSULTING
- New ADHC / CBAS Start-Up Packages
- Person-Centered Planning
- IPC / Care Planning Consulting
- Chart Review Services
- Response to Letter of Correction

TRAINING
- General and Individual Training
- Person-Centered Planning
- Marketing

PRODUCTS
- Customized Policy and Procedure Manual with HIPAA
- Forms Manual
- Employee Manual
- Person-Centered Card Planning Manuals:
  - Social Work
  - Nursing
  - Activities

STAFFING SERVICES
(Los Angeles and Orange Counties)
- Psychological Consulting Services
- MSW / BSW Registry
Boris and Renee Nashtut  
CEO and Co-Founders  
TurboTAR, Inc. / TurboADHC®  
2535 Camino Del Rio South, Suite 355  
San Diego, CA  92108  
T: 888-757-3827  
E: Support@turbotar.com  
W: www.TURBOTAR.com

California Association for Adult Day Services  
Continuous Associate Member Since 2010

Description:

Founded on inspiration, and focused on innovation, we continue to develop software and provide unmatched support as the largest ADHC/CBAS software and billing service company in California. Because we still own and operate our family-run ADHC/CBAS Center, we truly understand the roles and functions of: Administrators, Program Directors, Social Workers, Therapists, Software Developers, and Medical Billers.

Our goal is to maximize efficiency for staff, improve center profits, and simplify daily functions with the click of a mouse to help our providers provide better care for their participants.

Designed to help ADHC/CBAS center stay compliant, we provide updated software and personalized support to give you a clear view into your center's processes, finances, and so much more. Let us help you with:

- Tiered Service Plans including Software, Billing, Reconciliation and more.  
- Complete Revenue Cycle Management  
- Staff Training and User Support