



Keeping You Informed About Medicare / Medi-Cal Integration

Coordinated Care Initiative Monthly Update: August 2017

[Click here for an accessible version of this newsletter.](#)

Important Announcements

New Behavioral Health Research Data from The SCAN Foundation

The SCAN Foundation released a [research brief](#) examining the efforts of Cal MediConnect plans to coordinate behavioral health services for their members. The researchers explored the successes and challenges of the plans, using data from surveys and interviews with stakeholders, health plans, county behavioral health departments, and community behavioral health providers who serve dually eligible beneficiaries. [Click here to read more.](#)

DHCS Releases Final HRA Plan Letters for LTSS Referrals

DHCS has released final HRA plan letters creating a new standardized set of long-term services and supports referral questions for Cal MediConnect and Medi-Cal plans to use with Californians who are dual eligible beneficiaries or Medi-Cal Seniors and Persons with Disabilities. [Learn more here.](#)

Enrollment Data

A new set of enrollment data through August 1 will be posted [here](#) when available.

CCI Outreach

Featured Events

Los Angeles County



7/8 - Seniors, caregivers and other stakeholders attended a Cal MediConnect Informational Forum and Health Fair at **Centro Medico de Huntington Park** in Huntington Park. The event was provided in English and Spanish by state outreach staff. The event featured free health screenings and information from collaborative partners, including Care1st, CareMore, Health Net, L.A. Care, AltaMed, Los Angeles Alzheimer's Association, Neighborhood Legal Services, Department of Public and Social Services, Personal Assistance Services Council, Human Services Association, and ten other community-based organizations.

7/19 - State outreach staff presented to **Regional Center of Pomona social workers and case managers**. Attendees learned about Cal MediConnect, care coordination, and how the program helps the clients they serve.



Orange County



7/5 - Administrative and billing staff from **Dr. Amir Lebaschi's office** took part in a OneCare Connect training in Santa Ana. The training covered health plan options, the enrollment process, authorizations, and information about care coordination, authorized representatives, and continuity of care. Following the presentation, outreach staff answered questions and provided copies of the Beneficiary and Physician Toolkits.

Riverside and San Bernardino Counties

7/19 - State outreach staff presented to nurses, clinicians, social workers, policy professionals, and commissioners of the **San Bernardino County Commissioners**.

Attendees learned about the basics of the CCI, had an opportunity to ask questions, and received educational materials to use to support those they serve.



San Diego County



7/18 - Presentations in English and Tagalog were delivered to providers, caregivers, beneficiaries, and church staff at the **Paradise Valley Seventh Day Adventist Community Church**. The presentations focused on eligibility and health plan options and state outreach staff provided informational materials.

7/26 - Over 70 seniors, caregivers, and providers attended a CCI presentation at **La Jolla Village Senior Residence** in San Diego, sponsored in collaboration with AARP. The presentation covered the value of coordinated care, the program's additional benefits, and the enrollment process.



Other Recent Events

[Click here for a full list of other outreach events.](#)

Upcoming Events

[To view the calendar of future outreach events, please click here.](#)

Provider Webinars



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
- [Webinar for Orange County Providers](#)
- [Webinar for Riverside and San Bernardino County Providers](#)
- [Webinar for San Diego County Providers](#)
- [Webinar for Santa Clara County Providers](#)

Request a Presentation

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

Resources & Links

Information for Beneficiaries and Caregivers

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email info@calduals.org.

**Beneficiary
Toolkit**

Information for Physicians

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email info@calduals.org.

**Physician
Toolkit**

Information for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Information for Social Workers

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social
Worker
Resource
Guide**

Contact

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact
Information**

Did we miss something?

If you or your agency are conducting CCI outreach and want it featured in the next update, please email info@calduals.org.

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