



Keeping You Informed About Medicare / Medi-Cal Integration

Coordinated Care Initiative Monthly Update: December 2017

[Click here for an accessible version of this newsletter.](#)

Important Announcements

Cal MediConnect Helping Connect Duals to Home-and Community-Based Services

The UCSF Community Living Policy Center and the UC Berkeley Health Research for Action Center recently examined the Home- and Community-Based Services (HCBS) provided through Cal MediConnect (CMC) plans. [The brief](#) discusses best practices along with challenges that HCBS agencies and CMC plans face. [Click here](#) to read the key findings from the research.

December CCI Stakeholder Call

During the December CCI stakeholder call, DHCS reviewed the latest Cal MediConnect enrollment information and provided updates on the MSSP transition plan, the new performance dashboard being released in January, and the new transportation guidance going into effect in January.

To listen to a recording of the stakeholder call from December 14, [click here](#).

Enrollment Data

A new set of enrollment data through December 1 will be posted [here](#) when available.

CCI Outreach

2017 Outreach Recap

In 2017, the state outreach team worked to ensure clear, accurate, and actionable CCI information was available to those in need. The team worked with stakeholders to redesign the program website, CalDuals.org, with the goals of making the site more beneficiary-friendly and more accessible to all stakeholders. Over the year and across CCI counties, the team reached more than 2,200 physicians and related staff as well as more than 8,400 beneficiaries through presentations, trainings, webinars, health fairs, and other outreach activities. Further, the team reached an additional 20,000 stakeholders, such as caregivers and advocates, and distributed more than 4,500 educational toolkits to beneficiaries and providers. A big thank you to our collaborative partners and the many organizations who helped make our outreach efforts successful in 2017!

Featured Events

Los Angeles County

11/3 - Over 2,000 people attended the 17th annual **Women's Health and Beauty Expo** in Pasadena. Beneficiaries, caregivers, and relatives of dual-eligible beneficiaries learned more about Cal MediConnect's health coverage options. Attendees expressed concern over the difficulty of navigating the health care system alone and were interested in learning about care coordination. Many were already familiar with the five LA county plans which offer Cal MediConnect and wanted to learn about their potential coverage options.



Riverside County



11/9 - Over 100 attendees and 22 vendors attended the **CCI Stakeholder Resource Fair** hosted at the Coachella Senior Center in Coachella. The program was primarily delivered in Spanish and educated dual-eligible beneficiaries about Cal MediConnect, introduced them to additional community resources, and provided free health screenings.



11/15 - An audience of nearly 100 professional and family caregivers attended the **Annual Caregiver Appreciation and Resource Fair** in Palm Desert. Many caregivers had dual-eligible clients or relatives in their care. Attendees expressed interest in Cal MediConnect and how it could help them manage the complex care that their clients required.



San Bernardino County



11/2 - State outreach staff hosted a CCI health fair at the **Fifth Street Senior Center in San Bernardino**. More than 70 seniors took part in presentations about Cal MediConnect, delivered in both English and Spanish, and actively engaged with the presenters, asking questions and learning more about the program. Seniors also received valuable information and resources from local nonprofits, county agencies, and health care providers.

San Diego County



11/7 - An outreach coordinator delivered a CCI presentation in Tagalog during a food distribution event at the **Paradise Valley Community Senior Center**. Seniors, caregivers, faith-based advocates, and providers attended the event, and the outreach coordinator fielded questions about eligibility and the benefits available through the plan.

Other Recent Events

[Click here for a full list of other outreach events.](#)

Upcoming Events

[To view the calendar of future outreach events, please click here.](#)

Provider Webinars



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
- [Webinar for Orange County Providers](#)
- [Webinar for Riverside and San Bernardino County Providers](#)
- [Webinar for San Diego County Providers](#)
- [Webinar for Santa Clara County Providers](#)

Request a Presentation

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

Resources & Links

Information for Beneficiaries and Caregivers

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email info@calduals.org.

**Beneficiary
Toolkit**

Information for Physicians

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email info@calduals.org.

**Physician
Toolkit**

Information for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Information for Social Workers

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social
Worker
Resource
Guide**

Contact

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact
Information**

Did we miss something?

If you or your agency are conducting CCI outreach and want it featured in the next update, please email info@calduals.org.

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