



Keeping You Informed About Medicare / Medi-Cal Integration

## *Coordinated Care Initiative Monthly Update: March 2018*

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[Click here for an accessible version of this newsletter.](#)

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### **Important Announcements**

#### **New Performance Dashboard Released**

The Department of Health Care Services (DHCS) released the new Cal MediConnect Performance Dashboard. This new dashboard will replace the previous enrollment dashboard and will also include performance metrics on quality withhold measures, care coordination, grievances and appeals, behavioral health, and long-term services and supports.

For more information and to view the dashboard, [click here](#).

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#### **March CCI Stakeholder Update**

During the March CCI stakeholder update, DHCS reviewed the new performance dashboard. They also provided the latest Cal MediConnect enrollment information, an update on the Multipurpose Senior Services Program transition plan, and an update on the new transportation benefit guidance.

To listen to a recording of the stakeholder call from March 15, [click here](#).

### **Enrollment and Performance Data**

Monthly Cal MediConnect enrollment data and quarterly performance dashboards can be [found here](#).

## CCI Outreach

### Featured Events

#### *Los Angeles County*



**2/3** - For the third year in a row, state outreach specialists provided information and resources to attendees of the **City of Monterey Park's Lunar New Year Festival**. Outreach staff connected with beneficiaries, caregivers, local health care providers, city leadership, and social service agencies.

**2/23 - 2/25** - Outreach specialists disseminated CCI materials to attendees of the **Los Angeles Abilities Expo**. Attendees learned about Cal MediConnect and the benefits of joining as well as the enrollment process in Los Angeles, Orange, Riverside, and San Bernardino counties.



#### *Orange County*



**2/24** - State outreach staff engaged beneficiaries and caregivers attending the **North Orange Christian Church and Bethesda Ministries' Wellness, Education, and Resource Fair**. Attendees seeking more information attended presentations throughout the day that provided basic details about the program and additional resources.

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### ***Riverside County***

**2/6** - Beneficiaries and caregivers attending the **Friends of the Indio Senior Center's Health and Wellness Fair** learned about Cal MediConnect and how managed care plans can better coordinate their health care services.



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### ***San Bernardino County***

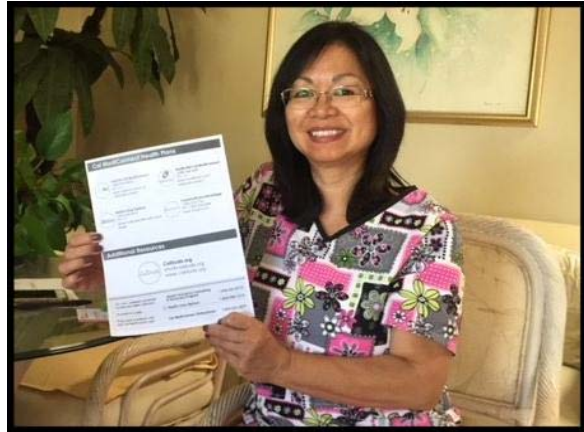


**2/21** - A state outreach specialist trained **Health Insurance Counseling and Advocacy Program volunteers** on the CCI and Cal MediConnect in Rancho Cucamonga. Volunteers learned about the program's options, benefits, and how it can better coordinate care for the seniors they counsel.

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### ***San Diego County***

**2/1** - Providers and staff at **Villa Victoria Home Care** and **CJ Home Care Facilities** in Paradise Hills learned how the CCI can help their residents. The discussion highlighted program eligibility, plan options, and the enrollment process.



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### ***Other Recent Events***

[Click here for a full list of other outreach events.](#)

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### ***Upcoming Events***

[To view the calendar of future outreach events, please click here.](#)

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### ***Provider Webinars***



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
  - [Webinar for Orange County Providers](#)
  - [Webinar for Riverside and San Bernardino County Providers](#)
  - [Webinar for San Diego County Providers](#)
  - [Webinar for Santa Clara County Providers](#)
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### ***Request a Presentation***

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

## Resources & Links

### ***Information for Beneficiaries and Caregivers***

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Beneficiary  
Toolkit**

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### ***Information for Physicians***

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Physician  
Toolkit**

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### ***Information for Case Managers***

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case  
Manager  
Toolkit**

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### ***Information for Social Workers***

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social  
Worker  
Resource  
Guide**

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### ***Contact***

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact  
Information**

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***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org).

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