



Keeping You Informed About Medicare / Medi-Cal Integration

## ***Coordinated Care Initiative Monthly Update***

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[Click here for an accessible version of this newsletter.](#)

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### **Announcements and Updates**

#### **DHCS Releases Revised D-SNP Policy Proposal**

The Department of Health Care Services (DHCS) released the "[Expanding Access to Integrated Care for Dual Eligible Californians](#)" policy memo, updated based upon stakeholder feedback. This memo outlines the Department's transition plan for dual eligibles and the Coordinated Care Initiative (CCI) within the [California Advancing and Innovating Medi-Cal \(CalAIM\)](#) initiative. CalAIM is intended to improve the quality of life and health outcomes of the Medi-Cal population by implementing broad delivery system, program and payment reform across the program. DHCS discussed this memo and the broader initiative at the Long Term Services and Support convening on February 24, 2020. [Additional convening materials are available on the CalDuals blog.](#)

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#### **March 2020 CCI Stakeholder Update**

Join DHCS for the next CCI stakeholder webinar on March 19, 2020 at 10 am. [Register for the CCI stakeholder update webinar.](#)

# Enrollment and Performance Data

Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards [here](#).

## CCI Outreach

### *Los Angeles County*



**1/6** - Outreach specialists staffed a resource table for beneficiaries and advocates at Azusa Senior Center in Azusa.

**1/15** - State outreach staff presented to English- and Spanish-speaking beneficiaries at La Puente Senior Center in La Puente.





**1/29** - An outreach specialist presented to beneficiaries at F & F Adult Day Health Care Center in Long Beach.

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### ***San Diego County***

**1/16** - An outreach specialist presented to health clinicians, social workers, and case managers at UC San Diego's HIV Neurobehavioral Research Program (HNRP) in San Diego.



**1/28** - State outreach staff presented to beneficiaries who were attending a senior health and resource fair, also hosted by state outreach staff, at Eldorado Church of God Home in Oceanside.

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### ***Other Recent Outreach Events***

[Access a list of our recent CCI outreach events.](#)

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### ***Upcoming Events***

[To view the calendar of future outreach events, please click here.](#)

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### ***Request a Presentation***

If you would like a free presentation or training about the CCI for yourself, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

## **Resources & Links**

### ***Information for Beneficiaries and Caregivers***

If you want more details about the CCI, click the box on the right to review the Beneficiary Toolkit. To request a toolkit, email [info@calduals.org](mailto:info@calduals.org).

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**[Beneficiary Toolkit](#)**

### ***Information for Physicians***

If you are a provider, click the box on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request a toolkit, email [info@calduals.org](mailto:info@calduals.org).

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**[Physician Toolkit](#)**

### ***Information for Case Managers***

If you are a case manager, click the box on the right to access the Cal MediConnect Hospital Case Manager Toolkit. The toolkit provides guidance, answers to common questions, and important

information about Cal MediConnect for hospital case managers and discharge planners. To request a toolkit, email [info@calduals.org](mailto:info@calduals.org).

[Case  
Manager  
Toolkit](#)

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### ***Information for Social Workers***

Information is available in the Cal MediConnect Social Worker Resource Guide for social workers and county case managers to learn about the basics of Cal MediConnect health plans, obtain help in identifying their client's options, and receive guidance in coordinating their client's care.

[Social  
Worker  
Resource  
Guide](#)

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### ***Contact***

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the box on the right.

[Contact  
Information](#)

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### ***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org).

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